

Release date: 25 Oct 2011

Technical Bulletin

InSite Client Configuration

Overview

The Kodak InSite family of products use Apple Macintosh and Microsoft Windows client computers to connect over the Internet to servers that are running the InSite software. This document describes the supported configurations for workstation computers that will be used to access the InSite software.

This document applies to the following versions of the InSite family of products:

Product	Applicable Software Version
Kodak InSite Prepress Portal	6.1.2
Kodak InSite Storefront	6.1.2
Kodak InSite Creative Workflow	4.1.1
Kodak InSite Asset Library	4.1.1
Kodak Matchprint Virtual	6.0.2
Kodak PressProof	6.1.2
Kodak InSite Variable Data Print	Variable Data Print is now a licensed option of InSite Storefront 6.1.

Note: If you are connecting to an older version of any of the above software, see an earlier version of this document.

Determining Your Client Computer Configuration

To find the details of your current client computer configuration, click **System Diagnostics** on the Login page of the InSite software. The system checks your computer's operating system, Web browser, Oracle Java and JavaScript settings, speed of network connection, and proxy settings. It also tests your Smart Review connection and your upload and download connections.

Internet Connection

Your Internet connection must meet the following requirements:

- Has a high-speed connection of at least 64 kilobits per second (Kbps)
- Provides access to the InSite or PressProof server on ports 80 and 443 and does not analyze traffic on port 443
- Does not block .jar or .jnlp files

Recommended Client Computer Hardware Configurations

The following tables describe the recommended hardware configurations for computers running a Mac OS or Windows operating system. For information on additional hardware requirements for color-accurate viewing, see the *Matchprint Virtual Release Notes*.

Recommended Mac Computer Configuration	
Display Resolution	1024 x 768 or higher. If the display resolution is lower than 1024 x 768, you may be unable to see all of the available tools and features. Color-accurate viewing with Matchprint Virtual has additional monitor requirements. For details, see the <i>Matchprint Virtual Monitor Selection Guide</i> .
Memory	<ul style="list-style-type: none"> • 2 GB of RAM for the PressProof software If you use multiple monitors with PressProof, 4 GB is recommended. • 1 GB of RAM for all other InSite software
Central Processing Unit (CPU)	Apple iMac computer, Apple Mac Pro computer, or Apple Mac mini computer (with an Intel Core Duo processor)

Recommended Windows Computer Configuration	
Display Resolution	1024 x 768 or higher. If the display resolution is lower than 1024 x 768, you may be unable to see all of the available tools and features.
Memory	1 GB of RAM If you run other software at the same time, more memory will be needed.

Note: Matchprint Virtual and PressProof are not supported on Windows computers.

Supported Operating Systems, Java, and Web Browsers

The following tables describe the operating systems, Java versions, and Web browsers that are supported by each product in the InSite family. The first and second tables describe the supported configurations when you connect through a Web browser on a Mac or Windows workstation. The third table describes which Mac and Windows operating systems are supported when you connect through the Kodak InSite Desktop software.

Mac Computers—Supported Configurations for Web Browser Connections							
Operating System	Java VM	Web Browser	InSite Product				
			Prepress Portal	Storefront	Creative Workflow, Asset Library	Matchprint Virtual	PressProof
Mac OS X Lion (10.7)	Java Runtime Environment (JRE) for Mac	Safari 5.1.x	✓	✓	✗	✗	✗
		Firefox*	✓	✓	✗	✗	✗
Mac OS X 10.6.8 (Snow Leopard)	Java 1.5 or later for Mac	Safari 4.0.x, 5.x	✓	✓	✓	✓	✓
		Firefox*	✓	✓	✓	✓	✓
Mac OS X 10.5.8 (Leopard)	Java 1.5 or later for Mac	Safari 3.x, 4.0.x, 5.0.x	✓	✓	✓	✓	✓
		Firefox*	✓	✓	✓	✓	✓
Mac OS X 10.4.11 (Tiger)	Java 1.5 or later for Mac	Safari 3.x, 4.0.x	✓	✓	✓	✓	✓
		Firefox*	✓	✓	✓	✓	✓

* **Mozilla Firefox 4.x and later:** Due to the strategy of extremely frequent major releases that Mozilla has adopted for Firefox since version 4.x, Kodak is no longer able to test and qualify new versions of Firefox ahead of their official release. Kodak will continue to provide support for these versions of Firefox on a best-effort basis as issues are identified.

Note: No scripted proxy support for Mac OS X

Important: On Mac computers running the Safari software, you must allow files to open after downloading. In the Safari software, select **Preferences**. On the **General** tab, select **Open “safe” files after downloading**.

Important: Parental controls must be disabled on Mac computers.

Windows Computers—Supported Configurations for Web Browser Connections					
Operating System	Java VM	Web Browser	InSite Product		
			Prepress Portal	Storefront	Creative Workflow, Asset Library
Windows Server 2003 R2 SP2	Oracle Java 1.5 or 1.6	Internet Explorer 7.x or 8.x	✓	✓	✓
		Firefox*	✓	✓	✓
Windows Vista (32-bit only)	Oracle Java 1.5 or 1.6	Internet Explorer 7.x or 8.x	✓	✓	✓
		Firefox*	✓	✓	✓
Windows XP (32-bit only)	Oracle Java 1.5 or 1.6	Internet Explorer 7.x or 8.x	✓	✓	✓
		Firefox*	✓	✓	✓
Windows 7 (32-bit or 64-bit)	Oracle Java 1.6	Internet Explorer 8.x or 9.x	✓	✓	✓
		Firefox*	✓	✓	✓

* **Mozilla Firefox 4.x and later:** Due to the strategy of extremely frequent major releases that Mozilla has adopted for Firefox since version 4.x, Kodak is no longer able to test and qualify new versions of Firefox ahead of their official release. Kodak will continue to provide support for these versions of Firefox on a best-effort basis as issues are identified.

Note: Matchprint Virtual and PressProof are not supported on Windows computers.

InSite Desktop—Supported Operating Systems	
Operating System	InSite Creative Workflow, Asset Library
Mac OS X Lion (10.7)	✗
Mac OS X 10.6.8 (Snow Leopard)	✓
Mac OS X 10.5.8 (Leopard)	✓
Mac OS X 10.4.x (Tiger)	✓

InSite Desktop—Supported Operating Systems	
Windows Server 2003	✓
Windows Vista (32-bit only)	✓
Windows XP with Service Pack 2 (32-bit only)	✓
Windows 7 (32-bit or 64-bit)	✓

Supported Darwin Versions

The InSite Storefront 6.1 software is compatible with the following Kodak Darwin configurations:

- Darwin 2.0 with InDesign CS3 for PC
- Darwin 3.x with InDesign CS3 and CS4 for PC and Mac

Supported Adobe Flash Player Versions

The InSite 6.1.x software is compatible with Adobe Flash Player version 9.0 or later.

Note: The InSite software running on Mac OS X 10.6 with the Safari software that is running on 32 bit is compatible with Adobe Flash Player version 10.1 or later.

Supported InDesign Software

In the InSite Creative 4.x and InSite Asset Library 4.x software, to use the **Make viewable in Smart Review** option when uploading an Adobe InDesign element using Desktop, you must have one of the following InDesign Creative Suite software versions installed on a Mac computer:

- Creative Suite CS2
- Creative Suite CS3
- Creative Suite CS4
- Creative Suite CS5

Supported Proxy Servers

The InSite software works with proxy servers using the CERN protocol.

Proxy Server Requirements

The proxy server must meet the following requirements:

- Supports both http and https client computer requests on a single port
- Has access to the InSite or PressProof server on ports 80 and 443 and does not analyze traffic on port 443
- Does not block .cab, .jar, or .jnlp files

Client Computer Requirements

To connect to the proxy server, client computers must meet the following requirements:

- The proxy server IP address must be manually set.
- On a Mac computer, the proxy server IP address must be entered separately for http and https.
- Automatic proxy detection must be disabled.

Scripted Proxy Configurations

Scripted proxy configuration is supported on Windows computers with the Internet Explorer browser and Java software 1.5 or later. Mac OS X does not support scripted proxy configurations.

Supported Authentication Schemes

Authentication Scheme	Prepress Portal/ Storefront		Creative Workflow/ Asset Library			
	Web Browser (Mac)	Web Browser (Windows)	Web Browser (Mac)	Web Browser (Windows)	InSite Desktop for Mac	InSite Desktop for Windows
Bypass	x	x	✓	✓	✓	✓
Unauthenticated	✓	✓	✓	✓	✓	✓
Basic	✓	✓	✓	✓	✓	✓
NTLM	x	✓	x	✓	x	✓
Microsoft Kerberos	x	x	x	x	x	x

Unsupported Operating Systems, Java, and Web Browsers

The InSite software is not compatible with the following configurations:

- Microsoft Java or IBM Java software (You must upgrade to the Oracle Java software.)

- Oracle Java 1.4.2
- Windows 2000 Professional
- Windows 2000 Server
- Windows ME, 98, or 95 operating systems
- Mac OS X 10.5.7 or earlier
- Mac OS X 10.4.10 or earlier
- Mac OS X 10.3.x
- Mac OS 9
- Netscape Navigator software
- Internet Explorer browser on a Mac computer
- Virtualization technology on a Mac computer (for example, Parallels Desktop or VMware Fusion)
- Safari software on a Windows operating system

About Kodak Graphic Communications Group (GCG)

© Kodak, 2011. All rights reserved. Kodak, Creo, InSite, Matchprint, and PressProof are trademarks of Kodak. Adobe, Acrobat, Adobe Illustrator, Distiller, Photoshop, PostScript, and PageMaker are trademarks of Adobe Systems Incorporated. Apple, AppleShare, AppleTalk, iMac, ImageWriter, LaserWriter, Mac OS, Power Macintosh, and TrueType are registered trademarks of Apple Computer, Inc. Macintosh is a trademark of Apple Computer, Inc., registered in the U.S.A. and other countries. PANTONE, Hexachrome, PANTONE Hexachrome, and PANTONE MATCHING SYSTEM are the property of Pantone, Inc. PEARL, PEARLsetter, PEARLhdp, PEARLdry, and PEARLgold are registered trademarks of Presstek, Inc. XEROX is a trademark of XEROX CORPORATION.

Technical data subject to change without notice.